



Quality Policy

HKRP is committed to providing innovative and internationally competitive Consultancy Services to our clients.

Purpose

It is the Company's policy to operate to the highest standards and to implement and operate to the ISO9001:2015 standard.

Application

Our Quality Policy is defined and strongly driven by the following management principles and behaviours:

- Build a mutually profitable relationship with our customers, ensuring their long-term success, through the understanding of their needs and the needs of their customers as well;
- Achieve our commitments for quality, cost, and schedule;
- Enhance the systematic research and use of best preventive practices at all levels and ensure reliable risk management;
- Drive continual improvement and innovation based upon efficient business processes, well-defined measurements, best practices, and customer surveys; and
- Develop staff competencies, creativity, empowerment and accountability through appropriate development programs and show strong management involvement and commitment

Responsibilities

The HKRP Director, Senior Management Team and employees are committed to delivering this Policy.

A handwritten signature in blue ink, appearing to read 'Hitesh Patel', written in a cursive style.

Hitesh Patel, Director